

# Sew TECHNOLOGY

## Packaging

Due to the construction of vintage sewing machines, ensuring each item is packed securely is a top priority as there is no guarantee how the package will be handled during the shipping process.

1. We secure all moveable parts such as the foot pedal, cord and an attachment box, if included, using bubble wrap and place items inside the throat of the machine. The entire machine is bubble wrapped and then clear wrapped to secure all parts. If a case is included most machines are shipped separately from case if a case in order to protect the case from damage in transit.
2. A packing box is created that is a minimum of 4" larger than the sewing machine and is fitted with foam boards on each side to insulate the box and provide cushion from all sides.
3. Sewing Machine is placed inside the box and additional 2 inches of packing peanuts are added to ensure that the sewing machine does not move within the box.
4. Care and Information package is added to the box along with a copy of the extended warranty card.
5. Box is securely taped and all stickers along with shipping labels attached.

## Standard Shipping and Processing

1. Standard shipping charges are based on the weight of the product for each delivery address. Separate shipping charges will be incurred for machine cases which are included with the sewing machine unless the machine is a Singer Featherweight. Unfortunately due to problems resulting from handling when packed together cases usually arrive damaged so we ship our cases separate from the machines
2. Items are shipped directly from us via UPS, as UPS will handle large and heavy packages.
3. All shipping, handling and insurance of the sewing machine is the responsibility of the buyer. Unfortunately, accidents do happen during shipping and it is recommended to insure the package for the FULL VALUE of the sewing machine. Items shipped without insurance negate any warranty or liability of

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Sew Technology. Shipping usually takes 7-10 business days once the order is complete.

4. Items shipped to a P. O. Box will be sent via U.S. Postal Service and delivery may take longer.
5. Oversize items typically take longer to deliver and usually require extra packaging. We can not ship heavy and oversize items outside the contiguous 48 states.
6. The standard charge applies to orders shipped to APO/FPO addresses. They will arrive within 4-6 weeks.